

We are unable to review any further requests as we are entering the scoring process.

Parents of 11/6 and 11/7 testing were able to notify the TACHS Call Center up until 11/16/2020 to file an issue with the online test and qualify for a review.

Make-up testers were given 48 hours to request testing reviews.

- Students that have already reported issues are currently being reviewed to determine make-up test eligibility.
- **Students that are reviewed and approved for the technical issue make-up will be assigned to a TACHS make-up test on 11/21 at 9:00 A.M. EST, and will be granted access to missed sections and will be placed back in the test with the remaining allotted time.**
- Parents will receive the student's new test session code via email from TACHS by 11/19. Parents can also log into tachsinfo.com to access their new session code. Parents can call the TACHS Help Desk directly at 1-866-618-2247, should they have an issue with their make-up code. Students that were pre-approved for extended time will still have extended time on the 11/21 make-up. **You may not use your session code form 11/6, 11/7 or 11/14.**

*Please note the following if you are a student that already took the exam but had technical issues with completing **sections** of the test. If you are testing for the first time, the following does not apply to you:*

- *Students will NOT re-take the entire exam.*
- *They will only be provided with access to sub-tests that were impacted by technical issues, and with only the time remaining on the clock when the issue occurred.*
- *In some cases, a student may only have just minutes of total testing time left, and you should not be alarmed when they are finished quickly.*
- **Students cannot change any of their answers from the prior testing window. Students should only answer the questions they missed. Our records will indicate if a student changes any answers during this session, and a student will be invalidated.**
- *For each section, a student may hit review to see which questions are unanswered in each sub-test and should answer only those questions, and when done (if allotted time has not run out) they will click on "finish" to move to the next sub-test that was approved for a re-test.*
- **11/21 is the final day of testing.**